

**Public questions received at Borough, Bankside & Walworth Community Council  
30 January 2016**

Question	Response
<p>“Could it please be explained when and how TfL and Southwark Council will review the effects of the highway changes at the Elephant &amp; Castle, with a full description of the methodology to be used for any such review, with particular regard to:</p> <ul style="list-style-type: none"> <li>○ the operations of London buses and the costs and inconvenience to bus passengers arising from additional delays caused by the changes;</li> <li>○ pollution resulting from additional queuing traffic on approach roads to the Elephant &amp; Castle;</li> <li>○ additional costs to highway users, and the local economy, arising from the delays;</li> <li>○ what aspects of the new highway lay-out could be modified in order to relieve any unacceptable costs arising from the above and other factors ?”</li> </ul>	<p>From Transport for London (TfL):</p> <p>“The impact of this scheme on traffic, including buses and bus passengers, the environment, quality of life and economy are assessed in a business case. At TfL, we use a uniform framework to prepare, evaluate and present business cases across the organisation as a whole. Business cases are required throughout the life of a project and the business case for the Elephant and Castle improvement scheme is due to be reviewed once the works are completed.</p> <p>I can assure you that the design of any aspect of the new highway layout would be subject to a review if any unacceptable impacts are identified, either through the road safety audit, the business case process, or through our on-going site observations as the works continue.”</p> <p><i>TfL have forwarded an electronic copy of their business case development manual to the constitutional officer. Please contact Gerald Gohler at <a href="mailto:gerald.gohler@southwark.gov.uk">gerald.gohler@southwark.gov.uk</a> or on 020 7525 7420 to receive an electronic copy.</i></p>
<p>“How many deaf and hard-of-hearing people are there in the borough, and in East Walworth ward?”</p>	<p>Southwark’s adult services department have a register of 474 people with hearing impairments in the borough, 66 of which are resident in SE17. These figures are not broken down by ward.</p> <p>There are 238 children/young people with a diagnosed permanent hearing impairment of different degrees who are Southwark residents.</p>